**PARENT/CARER FEEDBACK AND QUESTIONNAIRE**

We would like to give you the opportunity to complete a questionnaire to help us improve our service. Please tick the appropriate box and feel free to add any comments in the spaces provided.

**Please complete and return to the nursery**

**or email completed form to info@kidscornernursery.net**

**Thank you**

————————————————————————————————————————

**How long has your child attended Kids Corner Nursery? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Overall are you happy with the service: Yes / No**

Please tick/type ‘yes’ in the most appropriate box and add comments in the space provided if you wish.

## SECTION 1 - QUALITY OF CARE AND SUPPORT

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Disagree | Strongly Disagree |
| My child is happy at nursery |  |  |  |  |
| My child enjoys the activities at nursery |  |  |  |  |
| I am happy with the quality of care my child receives |  |  |  |  |
| I am happy with accessing my child learning journal on Tapestry |  |  |  |  |
| I can keep up today with my childs progress with Tapestry |  |  |  |  |
| There are a wide range of activities available to meet children’s needs |  |  |  |  |
| I feel my child’s needs are met |  |  |  |  |
| My child is encouraged to be healthy |  |  |  |  |
| I am aware of what to do as a parent if I have a concern for a child |  |  |  |  |
| I receive newsletters often to keep me well informed |  |  |  |  |
| I feel happy approaching staff for help and support |  |  |  |  |

Additional Comments:

## SECTION 2- QUALITY OF ENVIRONMENT

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Disagree | Strongly Disagree |
| The nursery is kept clean, bright and in good order |  |  |  |  |
| The nursery is a safe place for children to attend |  |  |  |  |
| The setting is stimulating for children |  |  |  |  |
| The Nursery is well equipped |  |  |  |  |

Additional Comments:

## SECTION 3 - QUALITY OF STAFFING

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Disagree | Strongly Disagree |
| Staff treat children well |  |  |  |  |
| Parents opinions and suggestions are valued |  |  |  |  |
| Staff keep me well informed of my child’s progress |  |  |  |  |
| Staff are approachable and make time to listen to my concerns |  |  |  |  |

Additional Comments:

## SECTION 4 - QUALITY OF MANAGEMENT AND LEADERSHIP

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly Agree | Agree | Disagree | Strongly Disagree |
| The nursery staff are helpful and approachable |  |  |  |  |
| Managers are approachable and helpful |  |  |  |  |
| I am treated like a partner in my child’s education |  |  |  |  |
| I get the chance to speak openly about anything that concerns me |  |  |  |  |

Additional Comments:

Thank you for taking the time to complete our questionnaire.

(If you wish to remain anonymous, please leave the following section blank)

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Child(ren)’s Name(s):

**Please email the completed form to** [**info@kidscornernursery.net**](mailto:info@kidscornernursery.net) **or print and hand in to a member of staff or manager.**